

Citi(R) Cards
P.O. Box 6013
Sioux Falls, SD 57117-6013

May 02, 2024

GLENN M WELT
342 ISLAND REEF AVE
HENDERSON, NV
89012-5471

ACCOUNT NUMBER
XXXXXXXXXXXX6040

Dear GLENN M WELT:

This letter concerns the transaction described below made with card number XXXXXXXXXXXX6040:

Date	Amount	Description	
03/21/2024	\$118.44	Alibaba.com	Sunnyvale CA

While reviewing our records, we found that when resolving your dispute we credited your account with a conditional credit of \$118.44, and the merchant credited your account \$115.00. To correct the duplicate credit, we reversed the merchant credit. This correction will appear on your statement within two billing periods.

Because we value you as our cardmember and the manner in which you have managed your account, the conditional credit is now a permanent credit. We hope this meets with your satisfaction and apologize for any inconvenience this may have caused.

We now consider this investigation complete.

Sincerely,

Your Customer Service Team
FEDERAL REGULATIONS REQUIRE THE STATEMENT PRINTED ON THE REVERSE SIDE.
/DPCRWDFF/L0/CH/RP/0999/VS51891/D-476685180424//



The federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (provided the applicant has the capacity to enter into a binding contract); because all or part of the applicant's income derives from any public assistance program; or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The federal agency that administers compliance with this law concerning this creditor is the Bureau of Consumer Financial Protection, 1700 G Street NW., Washington, DC 20006.

The creditor is Citibank, N.A., 5800 South Corporate Place, Sioux Falls, SD 57108. Please direct any questions to the return address on the reverse side of this letter.

CITIBANK
CUSTOMER SERVICE
PO Box 6013
Sioux Falls SD 57117-6013